Dear Students,

On behalf of the team at Pearson, congratulations on completing your BTEC qualifications this year. Whatever your next step, whether into employment or higher education, you take with you relevant skills, experience and a qualification that is recognised around the world. I’d also like to outline the key support available to you as you take your next steps.

Post results services

Hopefully you will have achieved the grades needed to progress in your next steps. If you haven’t achieved the grades you needed and you think there has been an error in the awarding of your result, there are various options available to you and these, we would advise you to discuss with your school or college.

- Your school or college can access your exam scripts which can help inform a decision as to whether further steps need to be taken.
- We also offer a service to check that the marking of an assessment has been done correctly. It is important to know that results can go up, down, or remain the same under this process.
- If you’re still dissatisfied, the Head of your school or college can make an appeal with us directly.
- Resit(s) - it may also be possible to resit your external assessment(s) in the next available window (either January or Summer 2024) if you have not already taken your assessment the maximum number of times.

We have created this guide that explains the services available to you in more detail.

UCAS applicants

For those of you that have applied to university via UCAS, it will be possible for you to see whether you have met your offers on UCAS Track from 17 August. If you have not met your
preferred offer, we advise you to contact your university directly to see if they will still be able to accept you. Depending on their capacity and course requirements, they might be able to be flexible, especially if you have only narrowly missed your offer.

It is also possible to apply via Clearing, where thousands of places are still available.

**Further help and support**

Our team is here to help anyone with questions about their results. You can visit our [BTEC student support page](#), which is updated regularly, or if you have a specific question, you can contact us through our [online portal](#) where live chat is available, or phone us on **0345 618 0440**. Phone lines will be open from 8.30am daily during the results period.

In the meantime, I wish you all the very best with your results and every success in your next steps.

Best wishes,
Freya Thomas Monk
Managing Director, Vocational Qualifications and Training