

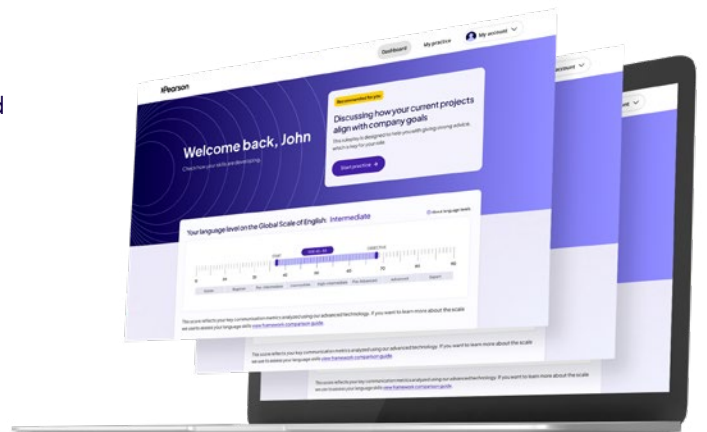


Communication Coach

Communicate with confidence.
Work with impact.

What is Communication Coach

Communication Coach is Pearson's AI-powered language and communication companion, designed to improve real-world English skills directly within Microsoft Teams. It delivers personalized coaching through live conversations—right in the flow of work—helping employees communicate clearly, confidently, and professionally. By analyzing real workplace interactions, it provides tailored feedback and insights, and extends learning through the Digital Language Tutor, offering guided, scenario-based speaking practice that builds fluency, clarity, and confidence.



Why it matters?

English is the global workplace language, but confidence is low.



44%

of companies lose revenue due to language and cultural barriers¹



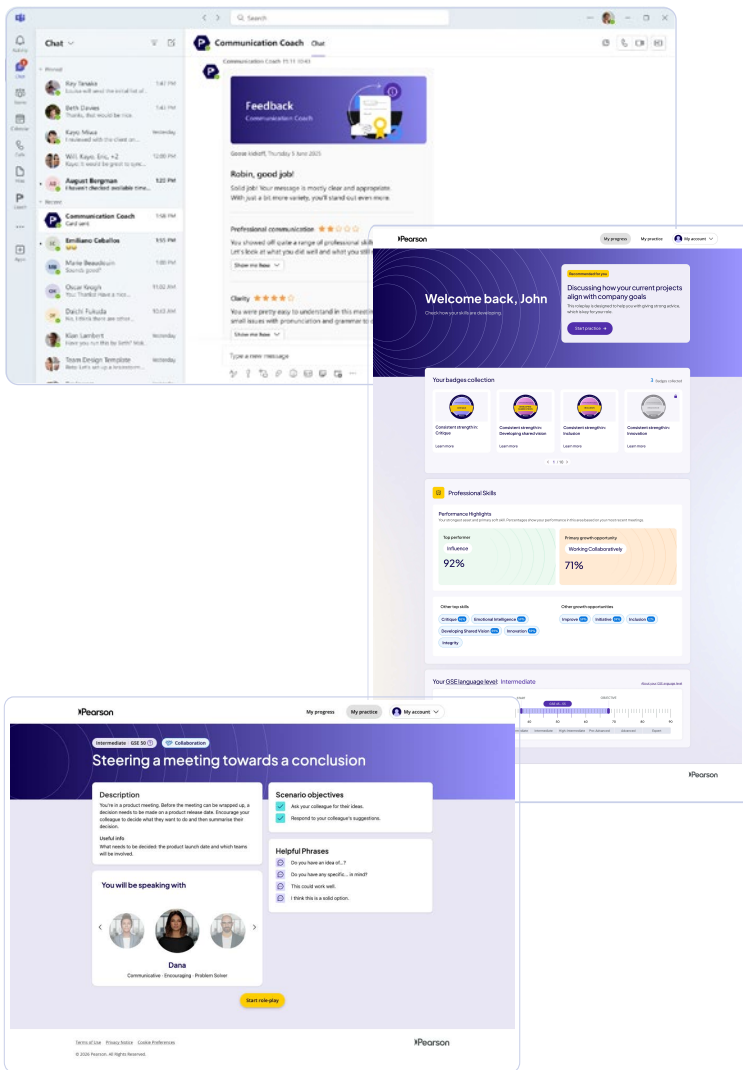
73%

of all employees who use English as an additional language do not feel confident communicating at work²



Up to 50%

higher salaries are earned by job seekers with exceptional English skills³



Key Benefits

- Real-time feedback from actual meetings helps users improve on clarity, range of expression and professional tone
- Personalized learning based on job role and meeting type
- Seamless integration: Works natively in Microsoft Teams and Copilot - no new logins, no extra platforms
- Combines Pearson's deep expertise in language and workforce skills with advanced AI to deliver accurate, contextual, and actionable communication feedback directly within Microsoft Teams.
- Role-play simulations aligned to Communication Coach feedback
- MACC-aligned by design: Native Microsoft Teams integration drives Azure consumption and supports MACC commitments - maximizing value from existing Microsoft investments.

How it works

Turn everyday meetings into measurable learning moments – without disrupting the workflow.

- Identify communication gaps across teams
- Deliver targeted, in-the-flow of work training
- Have personalized AI-powered practices that help employees improve their speaking skills through realistic scenario-based conversations
- Support onboarding and upskilling with scalable tools

Sources:

1. [Kostić-Bobanović, M., Novak, M., & Bobanović, M. \(2016\). The impact of foreign language skills and cultural competencies on SMEs' success in international markets. Juraj Dobrila University of Pula.](#)
2. [The Impact of English – Employers Language Training, Pearson Languages.](#)
3. [Christopher McCormick \(2017\). The link between English and economics, World Economic Forum.](#)

Interested?

Talk to our team, Communication Coach is available globally.

