

Communicating effectively in English is crucial in today's global workplace—But not every employee feels confident with it.

That's where Communication Coach comes in. Integrated into Microsoft Teams, it empowers your organisation to strengthen their English, speak with confidence and unlock their full potential—right within the flow of work.

Communication Coach helps employees improve their communication skills by analyzing their recorded meetings.

After each call, it provides personalized feedback through a simple Feedback Card focused on three key areas.

- It evaluates their Professional Skills, identifying the soft skills they excelled at and the ones to develop further, tailored to the requirements of their specific role.
- provides actionable feedback on Clarity, to help them be easily understood through better pronunciation and grammar,
- And it supports their Range of Expression, encouraging more diverse word choices for persuasive and impactful communication.

From the Feedback Card, employees can dive into their Learner Dashboard. Here, they can see their progress using Pearson's Global Scale of English, giving a clear snapshot of where they started and where they're headed within the industry-standard framework for English proficiency.

The three focus areas from the Feedback Card are reshared here, reflecting performance across recent live calls, making it easy to track progress, spot recurring challenges, and celebrate every step forward.

To build skills further, employees can step into role-play scenarios with our Digital Language Tutor, choosing an avatar with its own personality to bring the conversation to life.

In these workplace simulations, they practice both the language and soft skills essential to their role, receiving bite-sized feedback after each session that adds to their overall progress.

Communication Coach also ensures support is always within reach. Integrated with Microsoft Copilot, it provides employees with real-time support whenever they need it,—feedback, meeting preparation, coaching, or practice—always tailored to their role, context and goals.

With Communication Coach, growth happens in every interaction, every conversation, every day.

Empower your organisation to speak with confidence, collaborate without barriers, and grow into the roles they deserve.

For HR and learning leaders, Communication Coach offers the Admin Dashboard ; your central hub to manage access and measure impact. In just a few clicks, you can assign or remove licenses, track who's actively improving, and gain a clear picture of your organisation's communication growth so you can see real progress, celebrate success, and scale development company-wide.

With Communication Coach, growth happens at every level—one learner, one team, one organisation at a time.

Learning that comes to life—right in the flow of work.