

## MyLab &amp; Mastering: Sub-processors and Affiliated Operational Entities

## Mastering:

Entity Name	Corporate Location	Category
Amazon Web Services, Inc (AWS)	USA	Cloud Service Provider
Akamai Technologies	USA	Network Services
Google LLC	USA	Cloud Service Provider
Knowledge Factor, Inc.	USA	Third-party Tool
Blackboard Inc.	USA	Third-party Tool
Instructure (Canvas LMS)	USA	Third-party Tool
D2L (Brightspace)	Canada	Third-party Tool
Moodle HQ	Australia	Third-party Tool
Apereo Foundation (Sakai)	USA	Third-party Tool
PowerSchool (Schoology)	USA	Third-party Tool
Salesforce.com, Inc	USA	SaaS - Cloud-based Customer Support, Communication, and Marketing Services
Concentrix Corporation	USA	Contractor
ServiceNow, Inc.	USA	SaaS - Cloud-based Customer Support Services
Tableau Software	USA	SaaS - Cloud Service Provider
Adobe Inc.	USA	SaaS - Cloud Service Provider
ESHA Research, Inc.	USA	Third-party Tool
Switchboard Software, Inc.	USA	SaaS - Cloud Service Provider
Snowflake Inc.	USA	Cloud Service Provider
EPAM Systems, Inc.	USA	Contractor
Microsoft Corporation	USA	Cloud Service Provider
Snowflake Inc.	USA	Cloud Service Provider
ACI Worldwide	USA	eCommerce SaaS – Cloud Service Provider
Ekata, Inc.	USA	eCommerce SaaS – Cloud Service Provider
SAP Hybris	Germany	eCommerce SaaS – Cloud Service Provider
ForgeRock	USA	SaaS – Cloud Service Provider
Oracle Corporation	USA	DBaaS Provider
Appcues	USA	SaaS – Cloud Service Provider
Amplifire	USA	Third-party Tool
ESHA Research, Inc.	USA	Third-party Tool
GeoGebra Group	Austria	Third-party Tool

## MyLabs:

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Amazon Web Services, Inc (AWS)	USA	Cloud Service Provider
Akamai Technologies	USA	Network Services
Google LLC	USA	Cloud Service Provider
Adobe Inc.	USA	SaaS - Cloud Service Provider
Knowledge Factor, Inc.	USA	Third-party Tool
Sawas Learning Company	USA	Third-party reseller
Salesforce.com, Inc	USA	SaaS - Cloud-based Customer Support, Communication, and Marketing
Concentrix Corporation	USA	Contractor
ServiceNow, Inc.	USA	SaaS - Cloud-based Customer Support Services
Excelsoft Technologies	India	Contractor
All Things Media LLC	USA	Third-party Tool
FableVision Learning	USA	Third-party Tool
Cantina Consulting	USA	Contractor
Tableau Software	USA	SaaS - Cloud Service Provider
ProctorU Inc.	USA	Third-party Tool
Vital Source Technologies, Inc.	USA	Third-party Tool, Partner
3PS Partners, Inc.	USA	Contractor
Peak Learning	USA	Contractor
SpeechAce LLC	USA	Third-party tool
Social Explorer, Inc.	USA	Third-party Tool
Xero Limited	Australia	Third-party Tool
The MathWorks, Inc.		Third-party Tool
Turing's Craft	USA	Third-party Application Provider
Switchboard Software, Inc.	USA	SaaS - Cloud Service Provider
Respondus, Inc.	USA	Third-party Tool
GeoGebra Group	Austria	Third-party Tool
Blackboard Inc.	USA	Third-party Tool
Instructure (Canvas LMS)	USA	Third-party Tool
D2L (Brightspace)	Canada	Third-party Tool
Moodle HQ	Australia	Third-party Tool
Apereo Foundation (Sakai)	USA	Third-party Tool
PowerSchool (Schoolgy)	USA	Third-party Tool
EPAM Systems, Inc.	USA	Contractor
Microsoft Corporation	USA	Cloud Service Provider
Snowflake Inc.	USA	Cloud Service Provider
ACI Worldwide	USA	eCommerce SaaS – Cloud Service Provider
Ekata, Inc.	USA	eCommerce SaaS – Cloud Service Provider
SAP Hybris	Germany	eCommerce SaaS – Cloud Service Provider
ForgeRock	USA	SaaS – Cloud Service Provider
Oracle Corporation	USA	DBaaS Provider
Appcues	USA	SaaS – Cloud Service Provider
Vonage Holdings Corp. (TokBox)	USA	Third-party Tool
Learnosity	Ireland	Third-party Tool
Amplifire	USA	Third-party Tool