

Full Bookstore Training Guide and FAQ

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Quick Reference Guide

MyLab	Mastering	Revel
What is this?		
A study tool—like a digital tutor—allowing students to learn with multimedia and test themselves with tutorials and quizzes.	A digital textbook enhanced with media and quizzes.	
Does it replace a textbook?		
No, but students can pair it with eText to have a digital textbook and study room in one place.	Yes, Revel replaces a print textbook.	
Where can students access it?		
MyLab & Mastering are available through a browser on any device; the Pearson eText App allows students to easily read the eText on a tablet or smartphone.	Revel is available online and offline on a laptop, or optimized for a tablet and smartphone with the Revel App.	
Is it required?		
Possibly - students must ask their instructor.		
How will it help students?		
Students will learn the content more thoroughly, can practice concepts, and can use it to prepare for evaluations.	Students will get a very thorough understanding of the text through different medias, and will be well-prepared for tests.	
What are the features?		
<ul style="list-style-type: none"> -Interactive multimedia -Quizzes and practice tests -Writing space -Tutorials and simulations -Immediate and constructive feedback -Guiding hints to help problem-solve -Adaptive learning technology that adjusts to a student's pace -Personalized Study Plan 	<ul style="list-style-type: none"> -Carefully constructed hints that help problem-solve -Dynamic Study Modules -Interactive tutorials and simulations -Self-Study Area -Writing space -Adaptive technology that adjusts to a student's pace -Instant step-by-step support 	<ul style="list-style-type: none"> -Highlighting and taking notes on text -Interactive multimedia -Quizzes -Glossaries -Audio versions of each chapter -Integrated writing tools -Simulations with immediate feedback -Performance Dashboard
What are the purchase options?		
<ul style="list-style-type: none"> -MyLab + printed/loose leaf textbook -MyLab + eText -MyLab alone 	<ul style="list-style-type: none"> -Mastering + printed/loose leaf textbook -Mastering + eText -Mastering alone 	<ul style="list-style-type: none"> -Revel alone -Revel + loose leaf text (printed, unbound, 3-hole-punched; not always available)
Where do students buy it?		
At the bookstore, or online during registration.	At the bookstore, or online, via course invite sent by their instructor.	

Digital Platform by Discipline

Disciplines marked with an *asterisk (*)* have corresponding MyLab *and* Revel platforms. Students should ask their instructor what their preferred platform for the course is.

MyLab

Accounting
*Anthropology**
*Fine Arts**
Business Law
Career Success
Carpentry
*Communications**
Counselling
Culinary Studies
Development*
Economics
Education
*English Literature**
Entrepreneurship
Finance
Foundations
*History**
Hospitality
HVAC
IT
Languages
Management
Marketing
Math
MIS
*Music**
Nursing
Operations Management
*Political Science**
*Psychology**
*Religion**
Skills
Sociology
Statistics
Student Success

Mastering

A&P
Astronomy
Biology
Chemistry
Engineering/Comp. Science
Environmental Science
Genetics
Geography/Meteorology
Geology/Oceanography
Health/Nutrition
Microbiology
Physics

Revel

*Anthropology**
*Fine Arts**
*Communications**
*Development**
*English Literature**
*History**
*Music**
*Political Science**
*Psychology**
*Religion**
*Sociology**

General FAQ

What's the difference between MyLab, Mastering and Revel?

MyLab, Mastering and Revel are tailored to specific disciplines and texts, so **the product students use will depend on their area of study and ultimately on the course materials assigned by their instructor.**

TIP: For quick reference, turn to Digital Platform by Discipline on page 3 for a breakdown of which disciplines typically use which platforms.

MyLab and Mastering

- MyLab and Mastering are platforms that accompany a text, but function separately.
- Can be purchased on their own, paired with an eText, or paired with a print textbook.
- Provides students with practice quizzes, a study plan, tutorials, feedback, and hints to help you understand the material.
- Feature Learning Catalytics, a system which allows students to communicate seamlessly with their instructor during lecture.

Revel

- Revel is an interactive, digital textbook.
- Features interactive multimedia, quizzes, audio versions of each chapter, integrated writing tools, an assignment calendar, and a performance dashboard.
- Students can highlight and make notes on the text.

Can students buy these later in the year?

Yes, students can purchase access to these products as long as their professor leaves registration open. Since they may count for grades—and to take full advantage of the learning features—the sooner students register the better.

How can students access these?

MyLab, Mastering and Revel are all accessible on a laptop, tablet and smartphone through an internet browser (we recommend Google Chrome). Pearson also offers the Pearson eText App, which allows students to read their digital textbook on-the-go. The Revel App is also available; A student's text appears optimized for their device, and allows them access their course.

Can students share access with a friend?

No, access codes for all of these products are only valid for one account.

Where can students go for Pearson Support?

Pearson offers 24/7 Technical Support at <https://support.pearson.com/getsupport>

MyLab FAQ

What are MyLab's purchasing options?

MyLab can be purchased or packaged in various ways.

Your store's purchasing options may vary:

- Alone
- Paired with an eText
- Paired with a loose leaf text (printed, unbound, 3-hole-punched)
- Paired with a traditional printed textbook

Does MyLab replace a textbook?

MyLab on its own does not replace a textbook, but does correlate with it—MyLab draws from the text and creates assignments and tutorials related to the material. However, students can purchase MyLab paired with an eText (a digital textbook that *would* replace a traditional printed text), putting their textbook and study tools all in one convenient place.

How will MyLab help students?

MyLab is loaded with study tools to help students understand their course text, prepare for exams, write assignments, and communicate with their instructor. There are interactive tutorials and quizzes, immediate feedback to help students get past obstacles, space to write, and a progress tracker that produces a personalized Study Plan. It is designed to help students process the text and prepare for assignments and tests, ultimately raising their grades and understanding.

Is MyLab required? How will MyLab be used in the classroom?

MyLab may be required for marks, but students can choose to purchase MyLab regardless.

If MyLab is required for marks, instructors can digitally assign readings, quizzes, tutorials, and essays, while also tracking a student's assignment completion time and grade them online. They can access individual performance dashboards and personal Study Plans to ensure students are on track. Instructors can also use Learning Catalytics, which is a program that allows students to answer and ask questions using their device while sitting in lecture.

If not required for marks, MyLab functions as a personal tutor or study aid, and students will have to request the Course ID from their instructor.

Where can students go for Pearson Support?

Pearson offers 24/7 Technical Support at <https://support.pearson.com/getsupport>

Mastering FAQ

What are Mastering's purchasing options?

Mastering can be purchased or packaged in various ways.

Your store's purchasing options may vary:

- Alone
- Paired with an eText
- Paired with a loose leaf text (printed, unbound, 3-hole-punched)
- Paired with a traditional printed textbook

Does Mastering replace a textbook?

Mastering on its own does not replace a textbook, but does correlate with it—Mastering draws from the text and creates assignments and tutorials related to the material. However, students can choose to purchase Mastering paired with an eText (a digital textbook that *would* replace a traditional printed text), putting their textbook and study tools all in one convenient place.

How will Mastering help students?

Mastering is loaded with study tools to help students understand their course text, prepare for exams, write assignments, and communicate with their instructor. There are interactive tutorials and quizzes, Dynamic Study Modules, detailed wrong-answer feedback to help students get past obstacles, hints to teach students how to solve problems, and a comprehensive self-study area. It is designed to help students process their text and prepare for assignments and tests, ultimately raising their grades and understanding.

Is Mastering required? How will Mastering be used in the classroom?

Mastering may be required for marks, but students can choose to purchase Mastering regardless.

If Mastering is required for marks, instructors can digitally assign readings, quizzes, tutorials, and essays, while also tracking a student's assignment completion time and grade them online. They can access individual performance dashboards and personal Study Plans to ensure students are on track. Instructors can also use Learning Catalytics, which is a program that allows students to answer and ask questions using their device while sitting in lecture.

If not required for marks, Mastering functions as a personal tutor or study aid, and students will have to request the Course ID from their instructor.

Where can students go for Pearson Support?

Pearson offers 24/7 Technical Support at <https://support.pearson.com/getsupport>

Revel FAQ

What are Revel's purchasing options?

Revel access codes are available at the bookstore, either packaged with a printed text or separately.

Does Revel replace a textbook?

Yes, Revel replaces a textbook. It is a digital, enhanced version of the textbook, accessible on a smartphone, tablet, and laptop.

How will Revel help students?

Revel's features help students process and apply their text. Revel offers different ways for students to interact with their text (audio, video, simulations, etc.), and test their knowledge. Overall, it helps students understand and retain what they read.

Is Revel required? How will Revel be used in the classroom?

If an instructor has elected to use Revel, they may be using it to assign marks. An instructor can digitally assign readings and quizzes, and track a student's completion and the results.

If Revel isn't being used for grades, students still have access to the text, embedded media, highlighting, and note-taking—but must request a course invite from their instructor.

What can students access with the Revel app?

While online, students can access everything except the essay feature on the Revel app.

While offline, students can access individual journal writing, the full eText, and their saved notes and highlights. They will not be able to watch videos, do interactive exercises or quizzes, or listen to audio narration.

Where can students go for Pearson Support?

Pearson offers 24/7 Technical Support at <https://support.pearson.com/getsupport>



If students need more information,
please direct them to our website:

www.pearsoncanada.ca/getstarted