Listening

The Global Scale of English is transforming English teaching and learning, offering a granular, real-world measure of English language proficiency across the four skills. Some examples of what a learner can do in Listening on the GSE scale:

- Can understand simple requests or instructions to carry out concrete work-related tasks
- Can understand simple work-related questions asked on phone calls
- Can understand the main points of a work-related recorded presentation
- Can understand in detail work-related phone messages
- Can recognize indirect disagreement expressed through modifiers used during a negotiation
- Can understand a work-related message given in person if delivered slowly and clearly
- Can understand the main points of feedback from clients and colleagues if delivered slowly and clearly
- Can extract the key details from discussions in meetings conducted in clear, standard speech
- Can understand specialised vocabulary used in presentations or discussions within their field
- Can follow a work-related discussion between fluent speakers

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The Global Scale of English is transforming English teaching and learning, offering a granular, real-world measure of English language proficiency across the four skills. Some examples of what a learner can do in Reading on the GSE scale:

- Can understand a simple travel itinerary, including places, dates, and times
- Can understand short, simple resume/CV from a job applicant
- Can compare a resume/CV against a job posting to determine if key requirements have been met
- Can understand short, simple emails on work-related topics
- Can understand standard emails on work-related topics
- Can understand the details of a product or service well enough to make a purchasing decision
- Can understand the details of a product or service well enough to make a purchasing decision
- Can extract specific details from an employee’s evaluation form to identify areas for development
- Can extract key details from quantitative data in complex business documents
- Can distinguish between facts and opinions in linguistically complex written proposals
- Can understand complex technical work-related documents in detail

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The Global Scale of English is transforming English teaching and learning, offering a granular, real-world measure of English language proficiency across the four skills. Some examples of what a learner can do in Speaking on the GSE scale:

- **Can read aloud a short, simple script to be used when making initial contact with a business or client** (CEFR <A1, GSE 37)
- **Can maintain professional etiquette in conversation using simple phrases and fixed expressions** (CEFR A1, GSE 49)
- **Can invite others into the discussion during a teleconference by asking for questions** (CEFR A2+, GSE 60)
- **Can give clear instructions about solving job-related problems** (CEFR B1+, GSE 64)
- **Can switch between formal and informal language during a work-related discussion to build rapport** (CEFR B2+, GSE 74)
- **Can negotiate a change in price in a simple business transaction using basic language** (CEFR <A1, GSE 47)
- **Can present information related to the business in an informal discussion** (CEFR A1, GSE 56)
- **Can answer complaints from dissatisfied employees and customers politely** (CEFR A2+, GSE 62)
- **Can participate in ongoing dialogue during a negotiation** (CEFR B1+, GSE 69)
- **Can participate in extended, detailed professional discussions and meetings with confidence** (CEFR B2+, GSE 80)

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The Global Scale of English is transforming English teaching and learning, offering a granular, real-world measure of English language proficiency across the four skills. Some examples of what a learner can do in Writing on the GSE scale:

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<th>CEFR</th>
<th>GSE</th>
<th>&lt;A1</th>
<th>A1</th>
<th>A2</th>
<th>+</th>
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<td>80</td>
<td>90</td>
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</tr>
</tbody>
</table>

- **42**
  - Can write a short, simple comparison of products and services from different companies

- **52**
  - Can write a simple email requesting work-related information

- **63**
  - Can write a short, concise report explaining how a product works

- **69**
  - Can complete a self-evaluation form provided during a performance review

- **67**
  - Can write a short, concise report explaining how a product works

- **70**
  - Can write a business report following corporate guidelines

- **76**
  - Can write clear explanations of what an individual or team must do in order to receive specific rewards

- **76**
  - Can adapt the language and organisation of a project communication to the needs of different audiences

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