











Listening

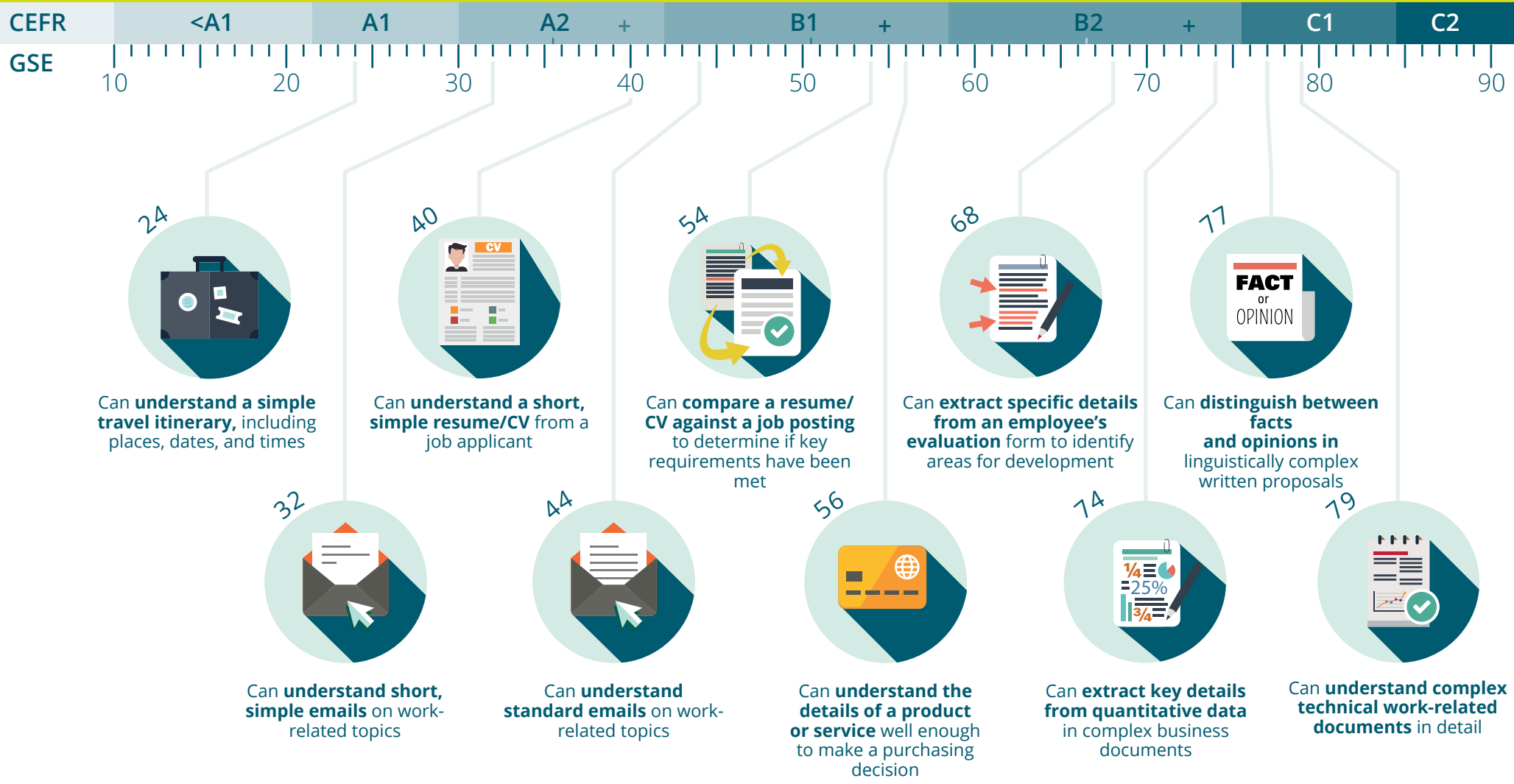
The Global Scale of English is transforming English teaching and learning, offering a granular, real-world measure of English language proficiency across the four skills. Some examples of what a learner can do in Listening on the GSE scale:



<p>34</p>  <p>Can understand simple requests or instructions to carry out concrete work-related tasks</p>	<p>39</p>  <p>Can understand simple work-related questions asked on phone calls</p>	<p>51</p>  <p>Can understand the main points of a work-related recorded presentation</p>	<p>61</p>  <p>Can understand in detail work-related phone messages</p>	<p>67</p>  <p>Can recognise indirect disagreement expressed through modifiers used during a negotiation</p>
<p>37</p>  <p>Can understand a work-related message given in person if delivered slowly and clearly</p>	<p>48</p>  <p>Can understand the main points of feedback from clients and colleagues if delivered slowly and clearly</p>	<p>57</p>  <p>Can extract the key details from discussions in meetings conducted in clear, standard speech</p>	<p>66</p>  <p>Can understand specialised vocabulary used in presentations or discussions within their field</p>	<p>73</p>  <p>Can follow a work-related discussion between fluent speakers</p>

Reading

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Speaking

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37
Can **read aloud a short, simple script to be used when making initial contact** with a business or client



49
Can **maintain professional etiquette in conversation** using simple phrases and fixed expressions



60
Can **invite others into the discussion during a teleconference** by asking for questions



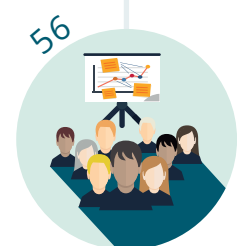
64
Can **give clear instructions** about solving job-related problems



74
Can **switch between formal and informal language** during a work-related discussion to build rapport



47
Can **negotiate a change in price** in a simple business transaction using basic language



56
Can **present information related to the business** in an informal discussion



62
Can **answer complaints from dissatisfied employees and customers** politely



69
Can **participate in on-going dialogue** during a negotiation



80
Can **participate in extended, detailed professional discussions** and meetings with confidence

Writing

The Global Scale of English is transforming English teaching and learning, offering a granular, real-world measure of English language proficiency across the four skills. Some examples of what a learner can do in Writing on the GSE scale:



Can **write a simple email** requesting work-related information



Can **write a short, simple comparison of products and services** from different companies



Can **complete a self-evaluation form** provided during a performance review



Can **write a business report** following corporate guidelines



Can **write a report describing business plans and strategies** in detail



Can **take simple notes on key points made during a meeting** on a familiar work-related topic



Can **write a short, concise report** explaining how a product works



Can **write clear explanations of what an individual or team must do** in order to receive specific rewards



Can **recommend changes to the content** in a collaboratively written report



Can **adapt the language and organisation of a project communication** to the needs of different audiences