

# Listening

The Global Scale of English is transforming English teaching and learning, offering a granular, real-world measure of English language proficiency across the four skills. Some examples of what a learner can do in Listening on the GSE scale:



Can **understand simple requests or instructions** to carry out concrete work-related tasks



Can **understand simple work-related questions asked on phone calls**



Can **understand the main points of a work-related recorded presentation**



Can **understand in detail work-related phone messages**



Can **recognise indirect disagreement** expressed through modifiers used during a negotiation



Can **understand a work-related message given in person** if delivered slowly and clearly



Can **understand the main points of feedback from clients and colleagues** if delivered slowly and clearly



Can extract the **key details from discussions in meetings** conducted in clear, standard speech



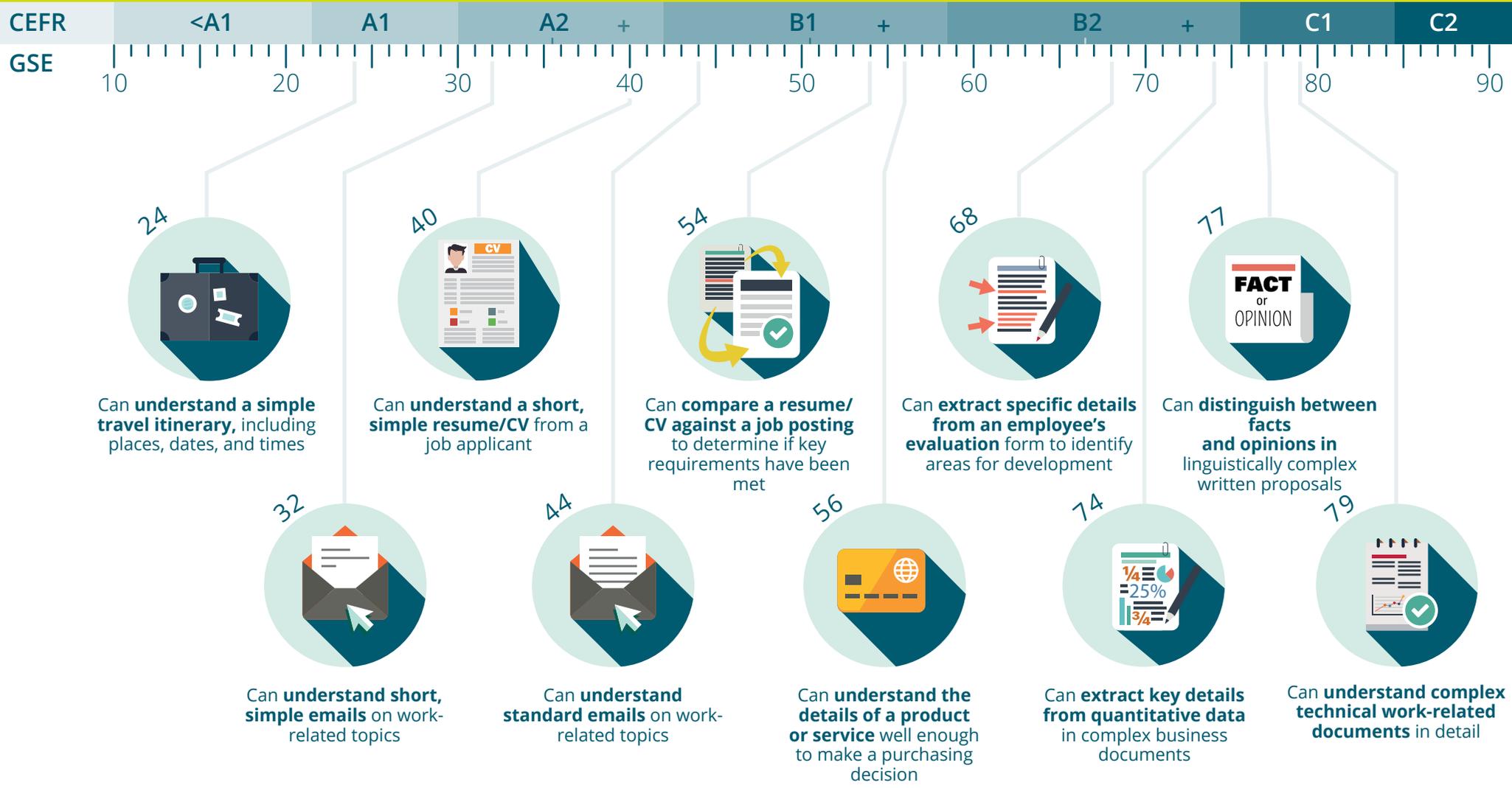
Can **understand specialised vocabulary used in presentations or discussions** within their field



Can **follow a work-related discussion** between fluent speakers

# Reading

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# Speaking

The Global Scale of English is transforming English teaching and learning, offering a granular, real-world measure of English language proficiency across the four skills. Some examples of what a learner can do in Speaking on the GSE scale:



Can **read aloud a short, simple script to be used when making initial contact** with a business or client



Can **maintain professional etiquette in conversation** using simple phrases and fixed expressions



Can **invite others into the discussion during a teleconference** by asking for questions



Can **give clear instructions** about solving job-related problems



Can **switch between formal and informal language** during a work-related discussion to build rapport



Can **negotiate a change in price** in a simple business transaction using basic language



Can **present information related to the business** in an informal discussion



Can **answer complaints from dissatisfied employees and customers** politely



Can **participate in on-going dialogue** during a negotiation



Can **participate in extended, detailed professional discussions** and meetings with confidence

# Writing

The Global Scale of English is transforming English teaching and learning, offering a granular, real-world measure of English language proficiency across the four skills. Some examples of what a learner can do in Writing on the GSE scale:



42

Can **write a simple email** requesting work-related information



52

Can **write a short, simple comparison of products and services** from different companies



63

Can **complete a self-evaluation form** provided during a performance review



69

Can **write a business report** following corporate guidelines



76

Can **write a report describing business plans and strategies** in detail



47

Can **take simple notes on key points made during a meeting** on a familiar work-related topic



56

Can **write a short, concise report** explaining how a product works



67

Can **write clear explanations of what an individual or team must do** in order to receive specific rewards



70

Can **recommend changes to the content** in a collaboratively written report



76

Can **adapt the language and organisation of a project communication** to the needs of different audiences