### **Polish Glossary**

#### Unit 1 Contacts

**business card** *n* [C] a small card with your name, job title, company, address, phone, email, etc. on it: [wizytówka] *My business card has my email address on it.* 

contact n [C] a person that you meet because of your work: [kontakt] I make a lot of contacts at conferences.
– contact v

**greet** *v* to welcome someone by saying, for example, *Hello* or *Good morning*: [pozdrawiać] *My job is to greet people when they arrive at my company's offices.* – **greeting** *n* [C] [pozdrowienie]

introduce v to tell people each other's names: [przedstawić, wprowadzić] Let me introduce Karl, from Germany. Karl, this is Fran. – introduction n [C] [wstep]

**job title** *n* [C] the name of a job: [nazwa stanowiska] Her job title is 'sales manager'.

legal adj [C] connected to the law: [prawny] I see my lawyer for legal advice. – law n the system of rules for a country [prawo, ustawa]

name n [C] what people call you: [nazwisko] My first name is John and my family name, or surname, is Smith.

**nationality** n [C] the right to belong to a country: [narodowość] I have Australian nationality.

**qualification** *n* [C] something to show you passed an examination at school, university or work, for which you often receive a certificate or diploma: [kwalifikacje] *He has a good qualification in engineering.* – **qualify** *v* [kwalifikować]

**software** *n* [U] a program that a computer uses to do different jobs: [oprogramowanie] *I have some new accounting software on my computer.* 





#### Unit 2

Teams

colleague n [C] a person that you work with: [kolega] This is my colleague, Juan.

**communication** *n* [U] when people give information to each other: [komunikacja] Good communication is important in business. – communicate v [porozumiewać sie]

**consultant** *n* [C] a person who gives a company advice about something: [konsultant] We employ a consultant to organise our computer system.

**degree** *n* [C] a qualification, usually a BA (Bachelor of Arts) or BSc (Bachelor of Science), from a university: [tytuł naukowy] *I have a degree from Cambridge University.* 

group n [C] a number of people or things that belong together: [grupa] I work in a group of four scientists.

opinion n [C] what someone thinks about a subject: [opinia] What's your opinion of the new production plan?

PhD n [C] the highest university degree: [doktor] Please call her Doctor Oliveira because she has a PhD.

**team** *n* [C] a group of people who work or play sports together: [zespół] It's a great team because everyone wants to help everyone else.

**team leader** *n* [C] the person in charge of a team: [szef zespołu] The new team leader is popular and a good manager.

team member n [C] a person in a team: [członek zespołu] All the team members like working together.

**teamwork** *n* [U] the ability of a group of people to work well together: [praca zespołowa] *Teamwork is very important for this project.* 

**technology** *n* [U] the development of techniques, machines and equipment in science and industry: [technologia] We are leaders in computer technology.

**traditional** adj ideas and ways of working that have existed for a long time: [ttradycyjny] We like our traditional ways of working and we don't want to change. – tradition n [C] [tradycja]





### Unit 3 Companies

base v to use somewhere as your main place of business: [podstawa] Our company is based in Switzerland.

**company** *n* [C] a group who make or sell things: [firma] *I work for a food company.* 

**employee** *n* [C] someone who works for a company: [pracownik] *My company has 200 employees.* – employ *v* give someone a job: [zatrudnić] *My company employs 200 people.* – employer *n* someone who employs workers [pracodawca]

factory n [C] a place where workers make things: [fabryka] He works in a car factory.

**headquarters** *n* [plural] the most important place of work of a company: [siedziba] *I* often have to go to meetings at my company's headquarters.

**manufacture** v to make products using machines: [produkować] They manufacture mobile phones in their German factory. – manufacturing n [U] making things in factories [produkcja] – manufacturer n [C] a person or company that does manufacturing [producent]

profit n [U] when you get more money from a product or service than it costs you to make or do it: [zysk] Our profits increase every year. – profitable adj [opłacalny, przynoszący zysk]

**retail** *n* [U] sales to customers in shops: [sprzedaż detaliczna] We sell our products in retail outlets in most European countries. – retail outlet (= SHOP) *n* [C] [punkt sprzedaży] – retail *v* sell to customers in shops: We retail this product at \$3.50. – retailer *n* [C] [sprzedawca]

sector n [C] part of an economic system: [sektor] We are in the food manufacturing sector.

**service industry** *n* [C] companies that sell services (= HELP) instead of products: [branża usługowa] *Architects and consultants sell services.* 

specialise v to do only one activity: [specjalizować się] They specialise in computer software. – specialist n [C] a person who knows a lot about something: [specjalista] We have three computer software specialists in our company.





#### Unit 4

#### Offices

**analysis** *n* [C] a careful examination of something: [analiza] We make an analysis of all our products before we sell them.

desk n [C] a table where you work: [biurko] I spend a lot of time at my desk every day.

equipment n [U] things you use to do a job: [sprzet, wyposażenie] We use special equipment to fight fires.

file n [C] a group of papers with information about something or someone: [akta] Do you have Mr Roberts' file?

**furniture** *n* [U] things in homes and offices such as tables and chairs: [meble] How often do you buy new furniture for your office?

office n [C] a room where people work, usually at desks: [biuro] We have an open-plan office instead of individual offices.

**organised** *adj* when you have a system for something: [zorganizowany] *My desk isn't very well organised.* – organisation *n* [C] [organizacja] – organise *v* to put things in a system [organizować]

**share** *v* to use something with other people: [używać wspólnie] Everyone has their own computer but we share a printer.

**stationery** *n* [U] things used for writing such as envelopes, paper and pens: [artykuły papiernicze] We keep all our stationery in a large cupboard.

tidy adj when everything is in the correct place: [czysty] I'm not a very tidy person. – tidy v [sprzątać] Tidy your desk.





#### Unit 5 Events

**client** *n* [C] a customer, often one that buys a service: [klient] We need more clients.

**corporate event** *n* [C] something organised by a company to entertain clients: [wydarzenie firmowe] We often have corporate events and take our best clients to international football matches.

**entertain** *v* to take clients to films, shows, restaurants, etc.: [bawić] We often entertain foreign clients in our large company restaurant. – entertainment n [C] [rozrywka] We spend about \$10,000 a year on entertainment for clients.

event n [C] something you organise such as a party or conference: [zdarzenie] My job is to organise events for important visitors.

guest n [C] someone you invite to an event or to visit your home: [gość] We plan to have a big party with more than a hundred quests.

**health and safety** *n* [U] laws and systems related to stopping accidents and illness at work: [bezpieczeństwo i higiena] *Who is in charge of health and safety in the factory?* 

order v to ask for something such as food in a restaurant: [zamawiać] I'd like to order steak and chips.

**presentation** *n* [C] when someone explains an idea to a group: [prezentacja] He gave a presentation about the new marketing plan. – present *v* to give a presentation [prezentować]

**reception** n [C] a formal party: [przyjęcie] We sometimes go to a reception at a top London hotel.

socialise v to go out with people to have fun: [udzielać się towarzysko] I often socialise with my colleagues.

**special occasion** *n* [C] an important event or ceremony: [specjalna okazja] People often have parties for special occasions like birthdays.

waiter n [C] (male), waitress n [C] (female) a person who brings you food and drinks in a restaurant: [kelner, kelnerka] Waiter – can I have the bill, please?





#### Unit 6 Money

account n [C] if you have an account with a bank, you can leave money there: [konto] He pays £500 into his bank account every month.

**cost of living** *n* the amount of money people need in order to buy the things they need: [koszty utrzymania] *The cost of living is increasing all the time.* 

**currency** *n* [C] the money that a country uses: [waluta] The currency in France is the euro.

discount n [C] a lower price than usual: [upust, rabat] There is a 10% discount on all our products this week.

**exchange rate** *n* [C] the value of the money of one country when you change it for the money of another country: [kurs wymiany] The exchange rate today is two dollars to the pound.

**goods** *n* [plural] things that are made for people to buy: [dobra, towary] *Our company produces electrical goods.* 

**invoice** *n* [C] a document that a supplier gives to a customer, with information about what the customer is buying and how much it costs: [faktura] Can you pay last month's invoices, please?

money n [U] coins and notes that you use to buy things: [pieniadze] I never have enough money at the end of the month.

pay v to give money for something that you buy: [placić] Can I pay in euros? – pay n [U] the money you get for working: I get my pay at the end of the month.

**price** n [C] how much money something costs: [cena] What's the price of this laptop?

**supplier** *n* [C] a company that sells goods to shops and businesses: [dostawca] They work for an office equipment supplier. – supply *v* to sell to a company: [dostarczać] They supply our paper and pens.





### Unit 7 Projects

aim n [C] something that you want to do or get: [cel] My aim is to work for a big company. – aim v to want to do something: We aim to increase sales.

budget n [C] an amount of money that is available: [budżet] My team has a budget of one million dollars.
- budget v to organise how to spend money: We budget about €50,000 for advertising every year.

**deadline** *n* [C] a date or time when you must finish something: [data wykonania] The deadline for completing the project is 1 May.

**labour** *n* [U] the total number of workers: [robocizna] The cost of labour is not high at the moment.

materials n [U] the things you use in order to make something: [materialy] Chairs are made of materials like plastic or wood.

**project** *n* [C] planned work that is done over a period of time: [projekt] The new project starts in June and finishes in September.

**project manager** *n* [C] someone who is in charge of a project: [kierownik projektu] Rafael is the project manager.

research n [U] the activity of finding information about a subject: [badania] Steve did a lot of research into the new car design.

**schedule** *n* [C] a list of things to do and when to do them: [harmonogram] The project is behind schedule so we need to work faster. – **schedule** *v* to plan when you do things

**stage** *n* [C] part of a process: [etap] We started stage four of the project last week.





#### Unit 8 Solutions

**agriculture** *n* [U] growing plants for food and keeping animals to produce food: [rolnictwo] There is a lot of agriculture in my country, mainly fruit and sheep.

**complain** *v* to say you are not happy with goods or services: [skarżyć się] *I complained to the waiter about my food.* – complaint *n* [C] [skarga]

**create** *v* to make something new: [tworzyć] We need to create more jobs in this industry. – **creative** adj good at thinking of new ideas: [tworczy] Most designers are creative.

**electricity** *n* [U] the power that we use for lights and computers: [prąd elektryczny] *Many machines that use electricity need a battery.* – **electric, electrical** *adj* [elektryczny, elektryczny]

emergency n [C] a dangerous situation that happens suddenly: [wypadek] Telephone 911 if there is an emergency.

energy n [U] power from oil, coal, etc. that makes machines work: [energia] Solar energy can heat homes.

fix v to repair something: [naprawiać] A mechanic fixed my car.

**invent** *v* to think of or make something completely new: [wynajdować] Leonardo da Vinci invented the helicopter. – invention *n* [C] [wynalazek]

**power** n [U] energy used to make a machine work: [moc] Wind power is cheap and it's good for the environment.

**solution** *n* [C] the answer to a problem: [rozwiązanie] We found a solution to our financial problems. – solve *v* [rozwiązać]

work v to not be broken: [praca] Is your computer working now?





### Unit 9 Products

**describe** n [C] to say or write what something is like: [opisywać] Can you describe the mobile phone that you lost? – description n [C] [opis]

**feature** *n* [C] something that is different about a product: [cecha] This mobile phone has many special features, like a camera and an MP3 player.

packaging n [U] the box or bag that you sell a product in: [pakowanie] We need to reduce plastic packaging.
 package n [C] [opakowanie] We sent three packages to you in the post.

product n something that is made or sold by a company: [produkt] We sell about 200 different food products.
 product description n [C] information about the size, shape and material of a product: [opis produktu] The product description says that it's made of wood and is one metre long. – production n [U] the process of making things: [produkcja] Production costs were high and we didn't make a profit. – produce v [produkować]

shape n [C] the shape of something is whether it is a circle or a square, etc.: [kształt] What shape is the table?

size n [C] how big or small something is: [wielkość] His garden is the size of a football field.

useful adj helping you do or get what you want: [użyteczny] My car is very useful for getting to work.

weight n [C] how heavy something is: [waga] The weight of this product is 1kg. – weigh v [ważyć] This product weighs 1kg.





### Unit 10 Competitors

**architect** *n* [C] a person who design buildings: [architekt] A famous German architect designed our new factory.

**competitor** n [C] a company that sells products or services in the same market as your company: [konkurent] There are too many competitors in this market. — compete v to try to be more successful than another company: [konkurować] We compete in many different markets. — competition n [U] a situation where businesses try to be more successful than other companies: [konkurencja] We have a lot of competition in the African market. — competitive adj [konkurencyjny]

marketing n [U] finding the best way to make customers buy products: [marketing] We need to spend more on marketing so people know about our products. – market v to make customers interested in what your company sells: [rynek] We use TV and radio advertisements to market our products.

**opportunity** *n* [C] the chance to do something: [okazja] *I* had the opportunity to work in New York, but *I* couldn't go.

range n [C] all the products a company sells: [zakres] We have nearly 1,000 products in our range.

**strength** *n* [C] what you are good at doing: [siła] *My strength is in sales.* – **strong** *adj* [silny]

threat n [C] something that can have a bad effect: [zagrożenie] The new product is a threat to us in the Asian market.

**weakness** *n* [C] what you are not good at doing: [slabość] Their big weakness is their marketing. – weak adj [slaby]





#### Unit 11 Location

abroad adv in a foreign country: [za granica] He often travels abroad.

average adj usual: [przeciętny] My average lunch break is 45 minutes.

**climate** *n* [C] the typical weather conditions in an area: [klimat] The climate in Egypt is hot and sunny.

**culture** *n* [U] what people believe, do and how people think, in a particular country: [kultura] I learned about Spanish culture before I went to live in Spain.

emigrate v to go to another country to live and work: [emigrować] Many people emigrated to America in the 1900s. – emigration n [U] [emigracja]

**healthcare** *n* [U] using doctors, nurses, hospitals and medicine: [ochrona zdrowia] Some healthcare is free in the UK.

**location** *n* [C] the place where something is: [położenie] What's the location of your factory? – locate v to put something somewhere: [lokalizować] They located their new factory in South America.

quality of life n [U] how well people live: [jakość życia] We moved out of the city to get a better quality of life.

temperature n [U] how hot something is: [temperatura] The temperature is 12°C today.





### Unit 12 Careers

**apply** v to ask for something in writing: [ubiegać się] You can apply for this job online. – application form n a printed piece of paper on which you write answers to questions: [podanie] You have to complete an application form to get a visa.

**career** *n* [C] a job or profession that you do for a long time: [kariera] You have to study for a long time if you want a good career in law.

**conditions** *n* [plural] the situation in which you work: [warunki] The pay is low but the working conditions are very good.

**curriculum vitae** (CV) *n* [C] a document that gives information about a person's education and previous jobs: [życiorys] *To apply for this job, please send a letter and your CV.* 

**employment agency** *n* [C] an organisation that helps people find a job: [biuro pośrednictwa pracy] *I found my new job by using an employment agency.* 

**MBA** (Masters in Business Administration) *n* [C] a postgraduate degree in business for people who have work experience: [dyplom MBA] *Jean has an MBA from a French business school.* 

pa (per annum) adv every year: [rocznie] She earns \$50,000 pa.

**pension** *n* [C] money a company or government pays to people after they stop working because they are too old or ill: [emerytura] *Most people get a pension when they retire.* 

**promotion** *n* [C] a better job in the same company: [promocja] *He really deserves promotion.* – promote *v* [promować]

retired adj stop working because of your age, usually after many years: [emerytowany] He was an accountant, but he's retired now. – retire v [iść na emeryturę] Most people retire at 65 in my country.

**salary** *n* [C] money that you get for working: [wynagrodzenie] I want a job with a higher salary.





#### Unit 13 Ideas

advice n [U] when you say what you think someone should do: [rada] Can I give you some advice?

**brainstorm** v to think of ideas in a creative way: [burza mózgów] Let's brainstorm some ideas for a new design.

**creative thinking** *n* [U] a way to use your imagination to find ideas: [myślenie kreatywne] We need some creative thinking to find a solution.

**discuss** *v* to talk to someone about something: [dyskutować] We had a long meeting to discuss the project. – discussion *n* [C] [dyskusja]

exchange v to give something for another thing: [wymieniać] Let's exchange business cards.

idea n [C] a plan, thought or suggestion: [pomysł] He never has good ideas.

**imagination** *n* [C] the ability to think of new ideas: [imigracja] You should use your imagination when you brainstorm. – imagine *v* to think what something would be like: [wyobrażać sobie] Can you imagine being rich?

logo n [C] a design that is the official sign of a company, used on products or in advertising: [logo] It's a very successful company and everyone knows its logo.

suggestion n [C] an idea to help someone: [sugestia] Does anyone have any suggestions for increasing profits? – suggest v [sugerować]





### Unit 14 Travel

**arrangement** *n* [C] something you have agreed or organised: [ustalenie] Have you made your travel arrangements yet? – arrange v [ustalać, aranżować]

arrival n [C] when you arrive at a place: [przybycie] My arrival time is 10 o'clock. – arrive v [przybyć]

**book** *v* to arrange something: [rezerwować] Can I book a table for tonight, please? – booking n [C] [rezerwacja] The travel agent can make the booking for you.

**business trip** *n* [C] travelling because of your work: [delegacja] I'm going on a business trip to South Africa next month.

**career break** *n* [C] when you stop your job for a period to do something different: [przerwa w pracy] *I took a career break to travel around the USA.* 

**departure** *n* [C] when you leave a place: [wyjazd] *I* was sad about his departure from the company. – depart *v* [wyjeżdżać]

**destination** *n* [C] the place you are going to: [miejsce docelowe] What's the destination of this train?

itinerary n [C] a list of places to visit: [trasa podróży] The next place on the itinerary is the factory.

**pleasure** *n* [C] **1** something nice: [przyjemność] It's a pleasure to meet you. **2** something you do because you want to: I write reports for work but I write stories for pleasure.

reservation n [C] an arrangement to have a seat on a plane or train or in a hotel or restaurant: [rezerwacja] I'd like to make a reservation for eight o'clock tonight, please. – reserve v [rezerwować]

sightseeing n [U] seeing the most famous places during a visit: [zwiedzanie] We saw Big Ben when we went sightseeing in London.

**travel** *v* to go somewhere, usually a long distance: [podróż] *I often travel to Japan on business.* – **travel** *n* [U] *Travel helps us to learn about other people.* 

**travel agent** *n* [C] a person whose job is to make travel arrangements: [biuro podróży] *I booked my plane tickets with an internet travel agent.* 



### Unit 15 Trends

**bar chart** *n* [C] a diagram using rectangles of different sizes to show information: [wykres słupkowy] The bar chart showed that more people drink coffee in the morning than tea or fruit juice.

bionic adj part human and part machine: [cyborg] In the film I saw last night the police were bionic!

decrease v to become less: [zmniejszać] I think mobile phone sales in Europe will decrease next year.
– decrease n

full-surround adj from every direction: [otaczający] I like to listen to music in full-surround sound.

graph n [C] a diagram using lines to show increases and decreases during a period of time: [wykres] You can see on this graph that profits increased between May and September.

increase v to become more: [zwiększać] I'm happy that our sales in China are increasing. – increase n [C]

nuclear adj using energy from atoms: [nuklearny] What do you think of nuclear power?

pie chart n [C] a diagram using sections of a circle to show information: [wykres kolowy] This pie chart shows we have 72% market share.

**prediction** *n* [C] something you think will happen in the future: [przewidywanie, prognoza] My prediction is that the price of oil will increase next year. – predict v [przewidywać] Do you predict that profits will remain steady?

**trend** *n* [C] changes and developments in a situation during a period of time: [tendencja] The trend is for mobile phones to become smaller and to have more features.



