

# Hospitality (Front of House and Back of house) Career options



Level	Academic	Vocational	Apprenticeship	Concierge & Guest	Reception	Reservations	Housekeeping
7	Master's Degree		Master's Degree	Senior /General Manager	Senior /General Manager	General Manager	General manager/ Housekeeping Director
6	Top Up Degree		Degree Apprenticeship	Hospitality Customer Services Manager	Operations Director	Revenue and Sales Director	Executive Housekeeper
5	Foundation Degree	Higher National Diploma	Degree Apprenticeship	Hospitality Customer Services Manager	Rooms Division Manager	Reservations Manager	Assistant Executive Housekeeper
4	Foundation Degree	Higher National Certificate	Hospitality Manager	Guest Services Manager	Front of House Manager	Assistant Reservations Manager	Head Housekeeper
3	A Level	BTEC Nationals in Hospitality	Hospitality Supervisor	Head Concierge	Shift Leader/ Front Office Supervisor	Reservations Supervisor	Housekeeping supervisor
2	GCSE	BTEC First / Tech Award	Hospitality Team Member	Concierge	Receptionist	Reservations Agent	Room attendant / cleaner