

Awarding your BTEC Level 2 qualifications

August 2023

Dear Students,

On behalf of the team at Pearson, congratulations on completing your BTEC qualifications this year. Whatever your next step, whether into an apprenticeship or further education, you take with you the relevant skills, experience and a qualification that is recognised around the world. I'd also like to outline the key support available to you as you take your next steps.

Post results services

Hopefully you will have achieved the grades needed to progress in your next steps. If you haven't achieved the grades you needed and you think there has been an error in the awarding of your result, there are various options available to you and these, we would advise you to discuss with your school or college.

- Your school or college can access your exam scripts which can help inform a decision as to whether further steps need to be taken.
- We also offer a service to check that the marking of an assessment has been done correctly. It is important to know that results can go up, down, or remain the same under this process.
- If you're still dissatisfied, the Head of your school or college can make an appeal with us directly.
- Resit(s) - it may also be possible to resit your external assessment(s) in the next available window (either January or Summer 2024) if you have not already taken your assessment the maximum number of times.

We have [created this guide](#) that explains the services available to you in more detail.

Further help and support

Our team is here to help anyone with questions about their results. You can visit our [BTEC student support page](#), which is updated regularly, or if you have a specific question, you can contact us through our [online portal](#) where live chat is available, or phone us on **0345 618 0440**. Phone lines will be open from 8.30am daily during the results period.

In the meantime, I wish you all the very best with your results and every success in your next steps.

Best wishes,
Freya Thomas Monk
Managing Director, Vocational Qualifications and Training