



ORDER DATE	ORDER NUMBER

QTY	ISBN	DESCRIPTION	REASON CODE	REASON FOR RETURN
				1 ARRIVED TOO LATE
				2 INCORRECT ITEM
				3 FAULTY/POOR QUALITY
				4 DAMAGED PARCEL
				5 OVERSTOCK

Please read the instructions below:

Failure to enclose products for return and documentation listed below could result in your refund being delayed or refused.

Instructions

1. Returns form should be completed in full
2. Enclose all listed items intended for return
3. Please package all items securely
4. Please enclose a copy of your original order confirmation or dispatch note
5. Please return to the following address

**Pearson Returns
Merlin Park
2 Wood Lane
Erdington
Birmingham
B24 9QL**