



Pearson Tutoring

Quick technical check guide for Parents

You child has been selected to receive online tutoring as part of the National Tutoring Programme with Pearson Tutoring. Before you get started, you'll need to make sure your child's computer is set up properly for tutoring. This is easy!

All our online tutoring will be delivered on [Bramble](#) - a dedicated tutoring platform. Follow the two simple steps below to make sure you and your students are ready to go!

1. Check your internet access.

All you need to do is ensure that you have access to the internet; a good basic test would be playing any YouTube video, or something from the BBC. Later, you should check how your set up works with Bramble; we'll point you to the right place for that.

2. Check your equipment

We strongly recommend using a **laptop or PC** for accessing Bramble, with the **latest version of Google Chrome** as your browser. If you only have access to an Android tablet or iPad, then you can still join live lessons on Bramble – they just aren't quite as reliable as a laptop or PC. **If you have any concerns about your equipment or your internet access, you should contact your school to see if they can help.**

Your child will also need:

- microphone
- headphones - optional
- webcam

Most laptops have a microphone built in, but if you have some, then headphones with an inline microphone are the best option. Headphones also help to reduce any echo or feedback and also reduce distraction! We recommend that each computer is equipped with a working webcam if possible.

Now you can test your equipment and connectivity with Bramble [here](#).

The Bramble Are You Ready Test will test your connection to the tutoring platform, your speakers, your microphone, and your webcam.

As part of the test, you'll be asked to enter an email for feedback. It doesn't matter what email you enter, as the school will have set up a school email for tutoring sessions and that will be the email teachers use to invite your child to tutoring sessions.

That's it for equipment checks!

However, it would really help your child if they can get to know how Bramble works before the first session. This page has [links to videos about how tutorials go](#), all the tools and features that allow students to interact with the content and the tutors, and allows them to see for themselves how Bramble works.

If you have any questions or concerns please contact your child's School.