

# Future Leader Programme

Apprenticeship Standard in Team Leader/Supervisor  
incorporating a BTEC L3 Diploma in Management



*“People management skills and knowing the type of manager I’d like to be, how I relay my decisions to people and how to try and get the most out of them – these are all things that are covered on the course and it’s been really interesting to use them in practice.”*

*“I’m so glad I did this course with Pearson TQ involved. They’re a really professional training company and they have everything nailed down.”*



31% of BT learners have been promoted since participating in the BT Future Leaders programme, run by PTQ

## Our blended learning solution includes:

- Classroom sessions, webinar sessions, workplace learning
- 1-to-1 personalised coaching with dedicated Skills Coaches
- Self-study
- Regular progress reviews
- Graduation event



*“It has given me great confidence and BT will be getting strong managers through Future Leaders... It’s a real platform to progression.”*

**600+**

BT learners have participated in the programme so far

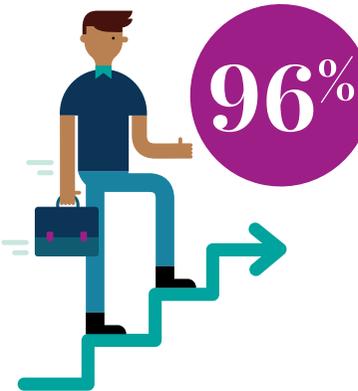
## Programme modules include:

- Business Markets, Innovation & Growth
- Principles of Effective Decision Making
- BT Goals/Values/Objectives
- Leadership Styles & Models
- Equality of Opportunity, Diversity & Inclusion
- Team Building & Dynamics
- Awareness & Management of Self



learner satisfaction rate

*“For me, the programme was about changing my career aspirations and getting an external qualification that’s recognised by all of the industry. From the company’s perspective, they are training people to be well-versed in management skills.”*



96% of Line Managers say  
“My team member is developing into a leader/manager”

*“For the business, BT is providing people with training and developing the skills they can bring back into the workplace ... it will improve the way people work, the way they think and the way they talk and interact with each other.”*