Our blended learning solution includes:
- Classroom sessions, webinar sessions, workplace learning
- 1-to-1 personalised coaching with dedicated Skills Coaches
- Self-study
- Regular progress reviews
- Graduation event

31% of BT learners have been promoted since participating in the BT Future Leaders programme, run by PTQ

96% of Line Managers say “My team member is developing into a leader/manager”

94% learner satisfaction rate

Programme modules include:
- Business Markets, Innovation & Growth
- Principles of Effective Decision Making
- BT Goals/Values/Objectives
- Leadership Styles & Models
- Equality of Opportunity, Diversity & Inclusion
- Team Building & Dynamics
- Awareness & Management of Self

“For me, the programme was about changing my career aspirations and getting an external qualification that’s recognised by all of the industry. From the company’s perspective, they are training people to be well-versed in management skills.”

“I’m so glad I did this course with Pearson TQ involved. They’re a really professional training company and they have everything nailed down.”

“It has given me great confidence and BT will be getting strong managers through Future Leaders... It’s a real platform to progression.”

“People management skills and knowing the type of manager I’d like to be, how I relay my decisions to people and how to try and get the most out of them – these are all things that are covered on the course and it’s been really interesting to use them in practice.”

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