

Personal and Social Capabilities Framework

Personal and social capabilities — also known as “soft” skills — are critical to career success. Employers want, and expect, these skills. To meet this demand, we developed the Personal and Social Capabilities (PSC) Framework.

Created through an extensive review of existing 21st century skills frameworks, social skills, research related to employability skills, and labor market data, PSC identifies six common categories of “soft” skills people need to succeed in any employment setting:



PSC helps students hone these skills through a series of aligned assessments that use a range of formative and summative, evidence-based assessment techniques to evaluate students' proficiency in each skill area.

PSC is an integral part of Pearson Career Success, an online platform that provides a comprehensive suite of career preparation tools.

Learn more: [pearson.com/career-success](https://www.pearson.com/career-success)



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