English FOR IT

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Objective Domains

English for IT A2 certification

The English for IT A2 certification validates a candidate's ability to understand and use basic English in common information technology environments. The exam focuses on practical communication used in entry-level IT contexts, including describing devices, understanding simple technical instructions, and communicating about everyday tasks.

This certification is designed for students, trainees, and early-career professionals preparing to work or study in technology-related environments where basic English communication is required.

Candidates demonstrate the ability to understand short technical texts, follow simple instructions, and communicate basic information about systems, tools, and tasks.

Recommended Preparation

It is recommended that candidates complete approximately 30–40 hours of English language instruction at A2 level, including exposure to grammar, vocabulary and communication used in IT-related contexts. English for IT – A2 Course One and Course Two are available to support this preparation.

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1. **Basic Communication in IT Environments**
   1.1 Introducing yourself and describing your role or tasks
   1.2 Asking and answering simple questions about work tasks
   1.3 Giving and following basic instructions
   1.4 Confirming or clarifying information

2. **Describing Technical Tasks and Processes**
   2.1 Explaining simple work tasks
   2.2 Describing steps in a basic process
   2.3 Reporting completed tasks
   2.4 Describing routine technical activities

3. **Understanding Instructions and Documentation**
   3.1 Following short written instructions
   3.2 Understanding basic system messages and notifications
   3.3 Recognizing key information in short technical texts
   3.4 Identifying steps in simple procedures

4. **Communicating About Problems and Support**
   4.1 Describing simple technical problems
   4.2 Asking for help or clarification
   4.3 Reporting issues to colleagues or support staff
   4.4 Understanding basic troubleshooting instructions

5. **Workplace Communication in IT Contexts**
   5.1 Writing short work-related messages
   5.2 Confirming instructions or updates
   5.3 Sharing basic information about tasks or systems
   5.4 Participating in simple work discussions