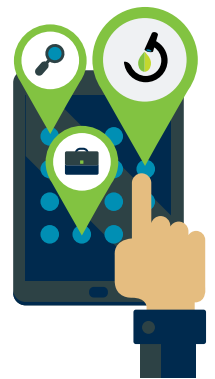




Propero[®]: Flexible courses, personalized Help Desk and Technical Support

As more students from across the country enroll in online learning programs, they need flexible courses with personalized support.

Propero is a set of flexible and affordable online courses designed for student success. These courses enable students to master rigorous academic material at their own pace, using award-winning content and support provided by Pearson. Propero is unique because each course comes complete with student support tools, including access to live 24/7 Help Desk and Technical Support assistance.



5.8+ million
students
are taking at least
one distance
education course

28.4%
of all enrolled
students are taking
at least one distance
education course

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Pearson

Every Propero course now includes access to personalized, live, 24/7 technical assistance. Our Help Desk Services and Technical Support team can enhance your student experience. With a **customer satisfaction rating of 92 percent**, we ensure questions are answered and technical issues get resolved quickly.

We offer superior service we're proud of with:

- a customer satisfaction rating of 4 out of 5;
- support that has improved the course completion rate by over 47 percent;
- and an email outreach resulting in a 50% reduction of incomplete coursework.

“

Pearson is more than a vendor; they're a partner with us, and they have helped us through several completely unexpected challenges.

”

—Drew Hopkins, Chief Information Officer, TESU

“

I am so thankful for this service!! The tech was great, and I'm happy it is available at night when I get much of my work done!!

”

—TESU Student

Visit Propero.com to request a demo or see our list of almost 50 available courses.

Visit PearsonEd.com/Help-Desk to learn more about technical support options including chat and telephone support, customized online client support portals and proactive technical support outreach.

Learning makes us

Every lesson builds character, shapes dreams, guides futures, and strengthens communities. At Pearson, your learning gives us purpose. We are devoted to creating effective, accessible solutions that provide boundless opportunities for learners at every stage of the learning journey.

